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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

Michael LAMBRIGTS, et al.

Appln. No.: 09/346,930

Group Art Unit: 2642

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 02, 1999

For: INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER
MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER
INCLUDING SUCH AN INTERFACE MEANS

STATEMENT OF SUBSTANCE OF INTERVIEW

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Examiner's Interview Summary Record (PTO-413) dated August 20, 2004, please review and enter the following remarks summarizing the interview conducted on August 20, 2004.

During the interview, the Examiner indicated that although the Amendment filed July 21, 2004 had been received by the USPTO, the Examiner was unable to act on the Amendment because it was still being processed for conversion to the Image File Wrapper system. Nonetheless, the Examiner agreed that the July 21, 2004 Amendment will be entered and the finality of the February 20, 2004 Office Action will be withdrawn (i.e., the application will be allowed or a new office action will be issued) because the July 21, 2004 Amendment simply amended independent claim 1 (the only rejected claim) to incorporate all of the limitations of

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allowable dependent claim 2 and rewrote allowable dependent claim 5 in independent form including all of the limitations of claim 1. A copy of the Amendment was provided to the Examiner and the Examiner's supervisor, Fan Tsang, on August 25, 2004 via email.

It is respectfully submitted that the instant STATEMENT OF SUBSTANCE OF INTERVIEW complies with the requirements of 37 C.F.R. §§1.2 and 1.133 and MPEP §713.04.

It is believed that no petition or fee is required. However, if the USPTO deems otherwise, Applicant hereby petitions for any extension of time which may be required to maintain the pendency of this case, and any required fee, except for the Issue Fee, for such extension is to be charged to Deposit Account No. 19-4880.

Respectfully submitted,



Christopher R. Lipp
Registration No. 41,157

SUGHRUE MION, PLLC
Telephone: (202) 293-7060
Facsimile: (202) 293-7860

WASHINGTON OFFICE
23373
CUSTOMER NUMBER

Date: August 20, 2004

Attorney Docket No.: Q54844